

Naziv smještaja

Obavijest o načinu podnošenja prigovora

Sukladno članku 10. Zakona o zaštiti potrošača (NN 41/14) obavještavamo potrošača da pritužbu na kvalitetu naših usluga može dostaviti u pisanom obliku na:

IZNAJMLJIVAČ

| | |
|---------|--|
| Adresu | |
| Email | |
| Telefax | |

Odgovor na Vaš prigovor dobit ćete u pisanom obliku najkasnije 15 dana od dana primitka prigovora.

GOST

| | |
|----------------------------|--|
| Ime i prezime | |
| Adresa za dostavu odgovora | |

Datum:

Potpis:

Accommodation name

Notice of how to file a complain

Pursuant to Article 10 of the Law on Consumer Protection (NN Official Gazette No. 41/14), we inform our clients that complaints regarding the quality of our services can be submitted in writing to:

OWNER of Accommodation:

| | |
|-------------|--|
| Our address | |
| Email | |
| Fax | |

You will receive a response to your complaint in writing within 15 days of receipt of the complaint.

GUEST

| | |
|-------------------------------------|--|
| Full name | |
| Address for submitting the response | |

Date:

Signature:
